Area	Division	Connection to Mission	Pillar	Goal	Strategy	Method to Assess	Data Source	Impacted Stakeholder(s)	Strategy Lead/Committee	Budget	2016-17 Results (M = Met PM = Partially Met NM = Not Met N/A = Not Applicable)	Relative Applicability (Compare to your other goals) 3 = high app student & institution 2 = high app student or institution, low app other 1 = low app for both	2017-18 Revised Goal	Revised Strategies	Revised Budget	2017-18 Results (M = Met PM = Partially Met NM = Not Met N/A = Not Applicable)	2018-19 Revised Goal (keep the goal, revise the goal, delete the goal, or add a new goal)	Revised Strategies	Revised Budget	2018-19 Results (M = Met PM = Partially Met NM = Not Met N/A = Not Applicable)	2019-20 Revised Goal (keep the goal, revise the goal, delete the goal, or add a new goal)	Revised Strategies	Revised Budget
Academics	Information Technology	Lifelong Learning	Progress	Upgrade electronic library resources in four targeted areas	Improve discover layer for library resources and add video. AY 17-18 Add LibAnswers to Springshare CMS AY 17-18 Increase number of LibGuides to meet core research requirements AY17-21 Increase number of instructional videos AY17-21 Use software to create short Youtube like instructional videos for library services.	Document all upgrades and implementation by 6/30/17	Coordinator of Library Services	Students and faculty	Library Coordinator	$985 per year (2016 pricing) + must have buy-in from Webmaster, as we would no longer be using the college to host the page and no longer be using Joomla software.	M - Increased number of LibGuides by two locally and links to VCCS LibGuides.	2	N/A	N/A	N/A	PM - 1) Improved deiscover layer for library resources and added video will be complete when the new Library System, ALMA is live in mid 2018. PRIMO ALMA will be the main tool to search and will make electronic material more discoverable. PM - 2) Still researching on price and how to incorporate LibAnswers as an online library reverence service to our current Library webpage. PM - 3) Increasing number of LibGuides to meet core research requirements along with creating a reserve area in the Carter room. PM- 4) A PowerPoint with imbedded video has been created as a library orientation tool that explains how to search and navigate the library webpage along with instructional videos for library services such as technical and professional writing as well as MLA and APA citations.	Keep the Goal			PM	Keep the goal		
Academics	Information Technology	Lifelong Learning	Progress	Lester Library - Collaboration with the Writing Center	Weekly Collaboration with the writing center to train students on navigating databases and getting them started on their research and homework assignments.	Holding meetings with Writing Center Coordinator, WC staff, and Library staff to discuss implementation topics and most popular databases used.	Coordinator of Library Services	Students, faculty, library staff	Library Coordinator	0							New Goal			NM	Keep the goal		
Academics	Information Technology	Lifelong Learning	Progress	Add a new book section with images to the library website	Work with Mark Nelson to add images to the library website	Implement by Spring 2020	Coordinator of Library Services	Students and faculty	Library Coordinator	NA											Add a new book section with images to the library website	Work with Mark Nelson to add images to the library website	